





# Agenda

# **Group Overview**



Muhammad Khalid Seera Group CFO

# **Key Segments**

Car Rental - Lumi

Q & A



 $\underset{\mathsf{A}}{\Diamond}$ 

Azfar Shakeel CEO of Lumi

Travel Platform - Almosafer



Muzzammil Ahussain
CEO of Almosafer

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# Group Overview Muhammad Khalid

Seera Group CFO

# Saudi Vision 2030 – 'An ambitious vision for an ambitious nation.'

Unprecedented reforms made in the public sector's operating model, the economy and society as a whole; laying the foundations of success for the future.



# **The Vision Themes**



"Saudi Arabia targets \$3.3tr of cumulative investments till 2030 as part of the National Investment Strategy",

- Deputy Minister of the investment ministry, Saad Al-Shahrani

Source: Vision 2030 website

# Seera Group is operating in an expansive ecosystem backed by national ambitions

## **Vision Realization Programs**

Developing the tourism & entertainment sector



Enriching and deepening the Hajj & Umrah Experience



Pilgrim Experience Program

Building a vibrant and prosperous private sector



Privatization Program



National Transformation Program

## National Projects & 2030 Targets

Opening of Landmark **GIGA Projects** 







الهيئة الملكية لمحافظة العلا Royal Commission for AlUla





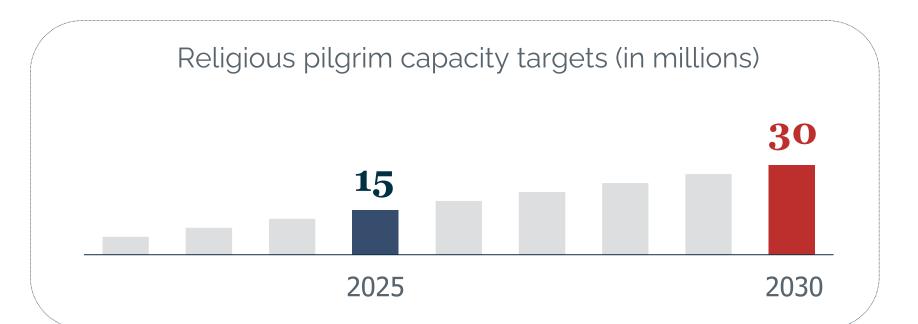








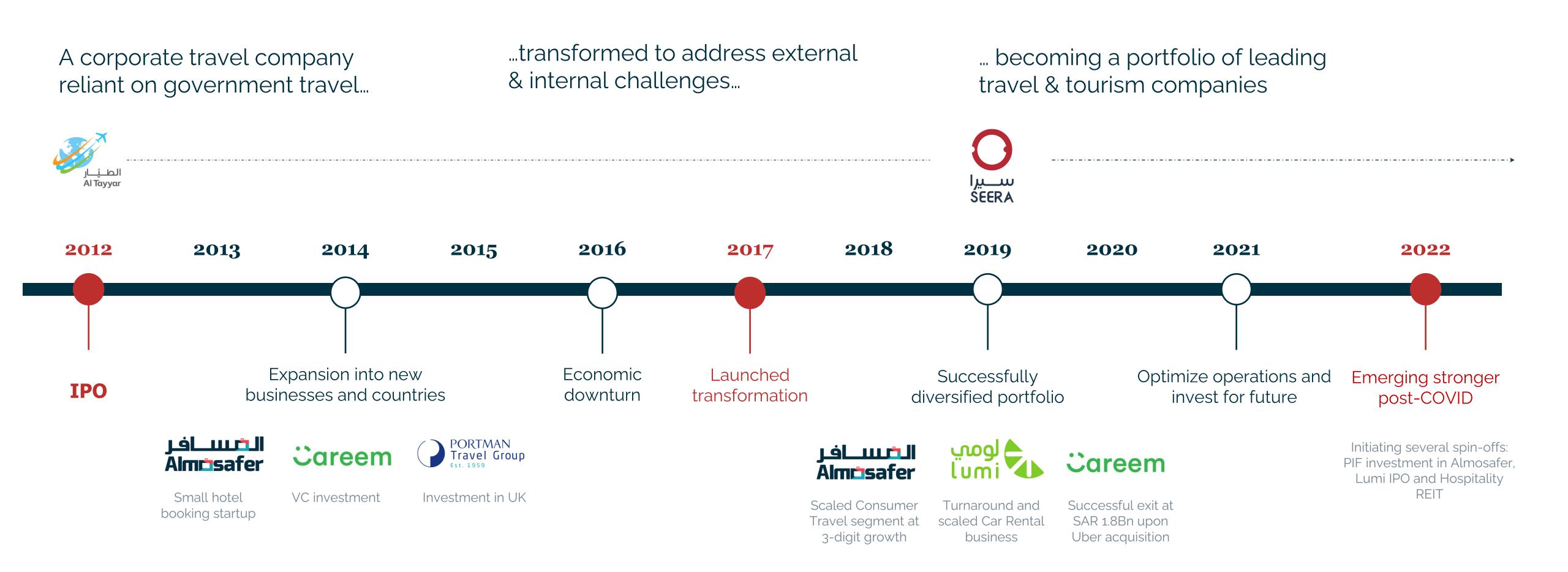






Source: Vision 2030 website

# Seera's portfolio has undergone several cycles of change, evolving from a government travel company to a diversified portfolio of market leaders



# Historically, Al Tayyar had a fragmented and highly concentrated portfolio

In the 2010s, Al Tayyar's portfolio consisted of 50+ distinct & independently operating subsidiaries...

| Illustrative |

الطيّار Al Tayyar  More Than a Travel Agency  AL MOUSIM  TRAVEL & TOURS  Corporate Booking Services	Traditional Travel Agent (KSA)
tajawal Almosôfer	Online Travel Agency
a plus Luules MAWASIM TOURS	DMC Makkah
mci Building Community	Conference - operate
لسفر والسياحة في ماليزيا	DMC International
STRAC Al Tayyar Co. شركة الطينار	Car rental
Sheraton فندق شیراتون مکه Sheraton Akkah Hotel ماهاده الکمیدة المهاده الکمیدة	Hotels – own
CHOICE HOSPITALITY	Hotels – operator
الطيّـــار <b>Al Tayyar</b> More Than a Travel Agency	Freight Forwarding
PORTMAN الشاميل PORTMAN ALSHAMEL	Traditional Travel Agent (Int'l)
Careem wadi>	Other investments

...however, the Group was highly reliant on government travel

Al Tayyar's main source of income was a highly profitable government account.

Red flags at the time included:

- Unsustainable business model dependent on government spend
- Rise of online channels and pressure on mark-ups
- Increasing complexity of traveler needs

In the early 2010s, the Group had a significant supply of cash, but its survivability was at risk. This supply of cash was drying up and expected to come to a stop soon.

Al Tayyar had to transform.



# Today, Seera has a significantly restructured portfolio of diversified business segments offering growth and resilience



Travel Platform



Car Rental



# Sheraton





# Hospitality



# Portman Travel Group

# Other **Investments**

- Asset-light, scalable, platformbased business model
- Hyper-growth potential given market size & government investment
- Scale enabled via shared sourcing & distribution infrastructure
- Differentiation/ personalization key for market capture
- High degree of operating leverage i.e. high incremental bottom-line

- Rapid growth
- Powerful operational capacity
- High EBITDA margins
- Balanced business model: B2B vs. B2C, high-margin/high-risk vs. secured revenue
- Opportunities for innovation and digital disruption in mobility sector

- Valuable asset base, strategic locations
- Development scale limited by high capex
- Diversified asset portfolio covers high-end, mid-market and budget hotel units to tap demand in all segments
- Asset-light hotel operator model in underserved midmarket segment

- Hypergrowth driven by M&As of travel specialists across key travel verticals (corporate, leisure & sports)
- Integration into a cost-effective operating structure
- Scale enabled
- Diversified, serves overall UK travel ecosystem
- Brand leaders, e.g. Clarity/Agiito, Elegant Resorts, Mike Burton Travel, etc.

- Opportunistic investments
- Passive sources of income
- Potential for synergies with core portfolio segments

# Seera presents a unique model that has been instrumental to growth and value creation within its portfolio

## Robust & flexible financial position

Able to deploy capital quickly to accelerate business growth and value creation, while maintaining resilience throughout economic fluctuations.

## Governing with strong influence

Operate as an engaged owner influencing key priorities including: business strategy, talent and strategic capital allocation, to actively drive growth across the portfolio.



# transformative change

Cascade a culture of innovation and rapid change to portfolio entities to accelerate the execution of decisions and growth initiatives.

## Investing in scalable businesses in fast-growing markets

Leverage deeply-rooted history and understanding of the Saudi market to invest in game-changing opportunities that have created sector leaders.

## Extensive experience in building successful enterprises

Instill operational efficiencies and best practices established by Seera across the portfolio with potential to enable crossbusiness collaboration and synergies.

# Moving forward, as Seera unlocks value for shareholders, expect a growing and less replicable portfolio that retains core holdings



Travel Platform

### Strategic, Core

Signed a non-binding term sheet with the PIF to invest up to SAR 1.554Bn¹ for a 30% ownership stake

- Powerful partnership
- Future IPO potential
- Generate consistent and profitable growth



Car Rental

### Strategic, Core

Announced intention to proceed with IPO of 30% of share capital on the Saudi Exchange (Tadawul)

- Self-sustaining growth at scale
- Highly profitable
- Growing dividend potential

## Sheraton





Hospitality

### Non-strategic, Non-core

To strategically divest assets and scale operator model. Have established a REIT with Alinma via contribution of three Choice hotels

- Capital efficient
- Income generating
- Source of liquidity

# PORTMAN Travel Group

Portman Travel Group

### Strategic, Non-core

Scale of company presents opportunities for valuable future divestment including potential IPO

- Future IPO potential
- Consistent and profitable growth
- Growing dividend potential

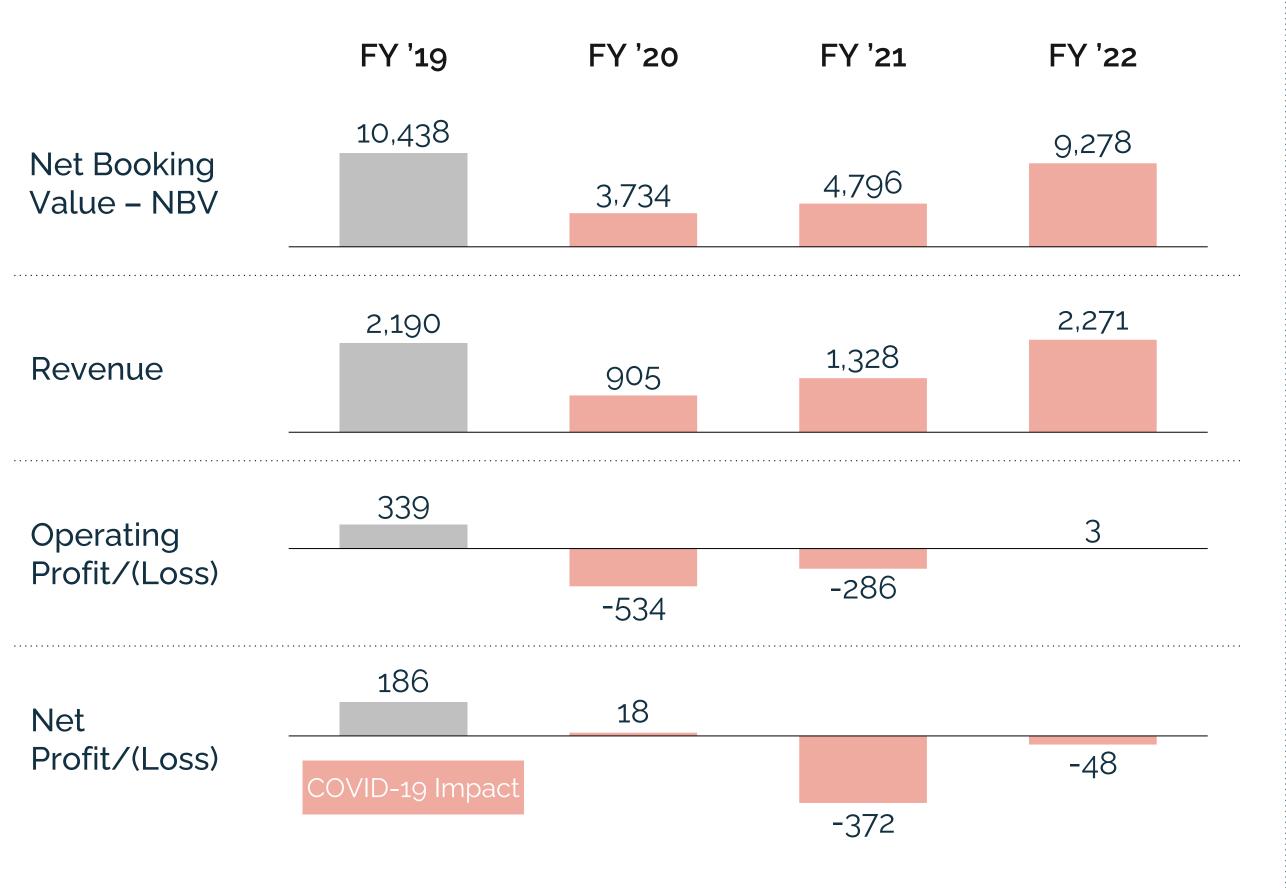
# Other Investments

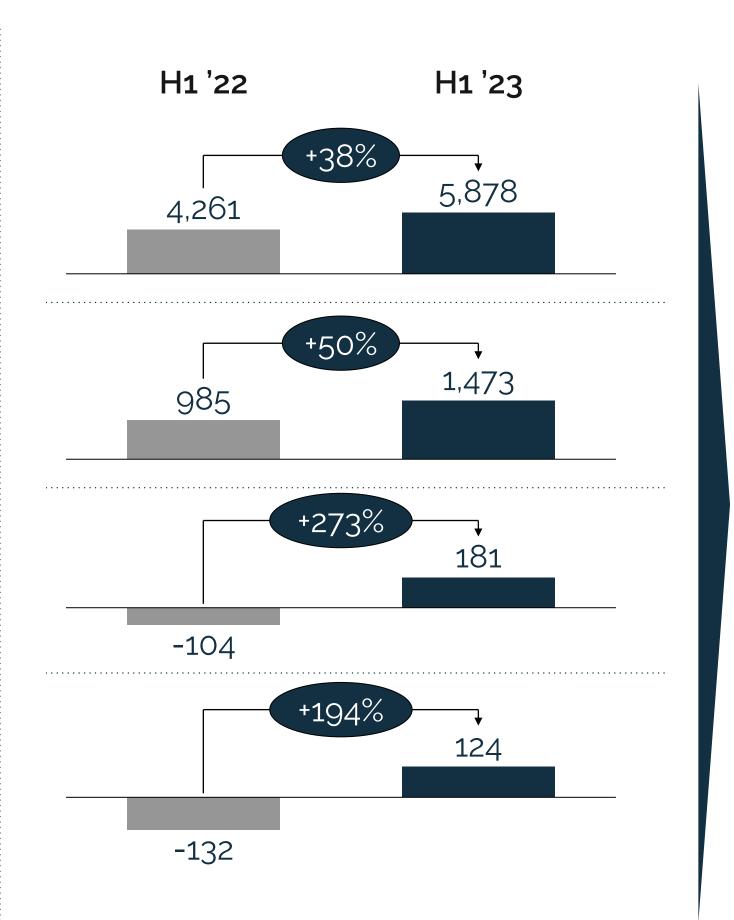
### Non-strategic, Non-core

Maximize value in short to midterm for a future profitable exit

# Seera Group has emerged stronger post the global pandemic and is set for superior growth and returns in 2023 relative to pre-COVID

## Group-wide Income Statement (SAR Mn)





YTD 2023 financial performance is on a strong growth trajectory.

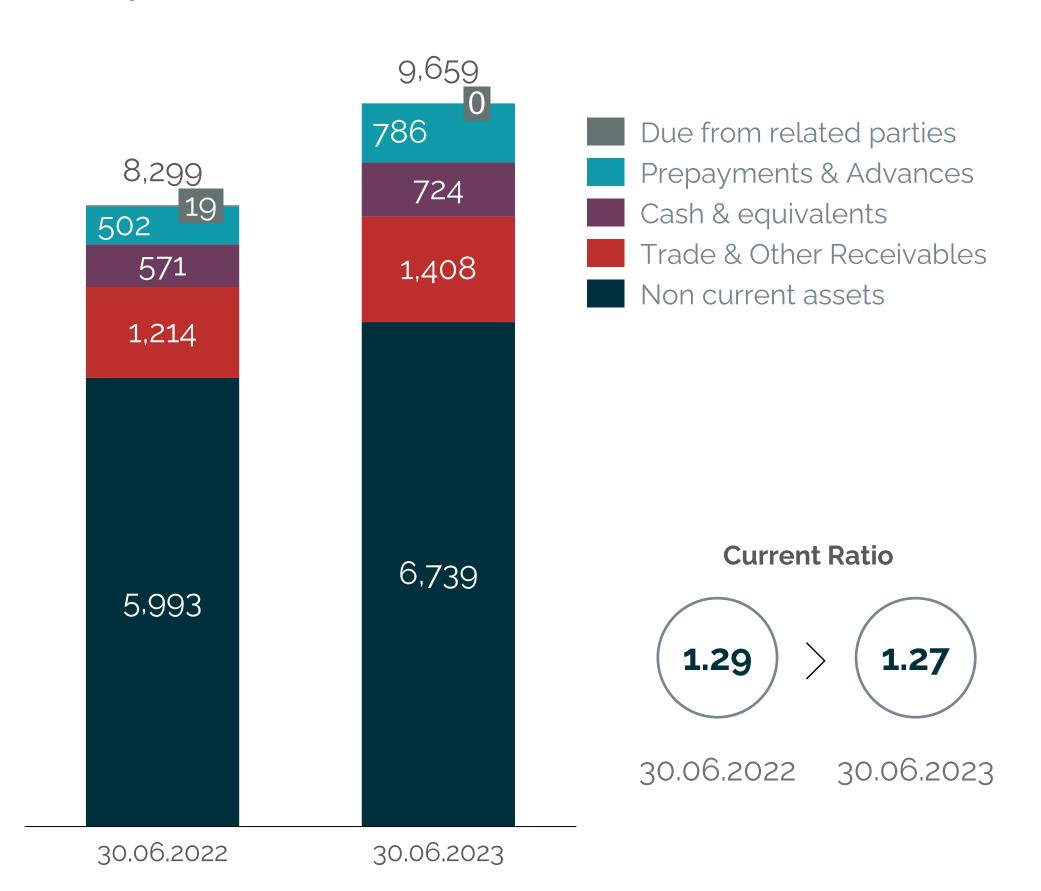
FY 2023 results are set to surpass previous periods.

Notes on Net Profit/ (loss) exceptional items:

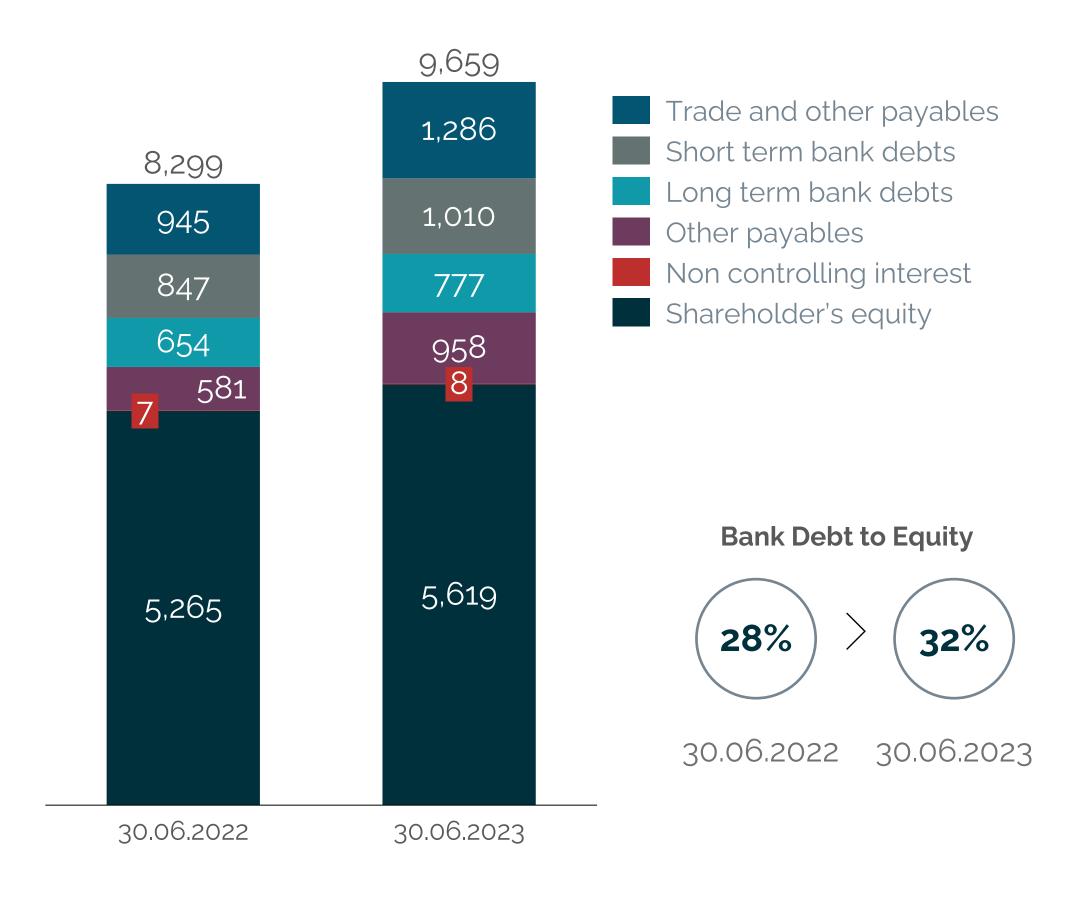
- For FY 2020: posted a normalized net loss of SAR 599 million excluding gain on Careem divestment of SAR 1.6 billion and impairments driven by covid-19 impact amounting to SAR 956 million.
- For FY 2021: posted a normalized net loss of SAR 404 million excluding holdbacks from Careem of SAR 68.5 million and zakat provision for historical periods amounting to SAR 36 million.
- For FY 2022: posted a normalized net loss of SAR 128 million excluding holdbacks from Careem of SAR 48.5 million, gain on disposal of assets amounting to SAR 28 million and reversal of old accruals of SAR 4 million.
- For H1 2023: posted a normalized net profit of SAR 97 million excluding income from Careem Holdback of SAR 14.9 million and reversal of impairment loss of SAR 12 million.

# Seera maintains a strong balance sheet to weather all climates through healthy liquidity and leverage levels

### Group-wide Assets (SAR Mn)



## Group-wide Equity and Liabilities (SAR Mn)







The price range for the Offering was set between **SAR 62 - 66 per share**, which means that the Offering priced at the top of its range. Institutional book-building process generated an order book of ~**SAR 102.9 billion** and was **94.5x** oversubscribed

#### Offering Timetable:

• **12<sup>th</sup> September**Retail subscription

**21**<sup>st</sup> **September**Final allocation of offer shares

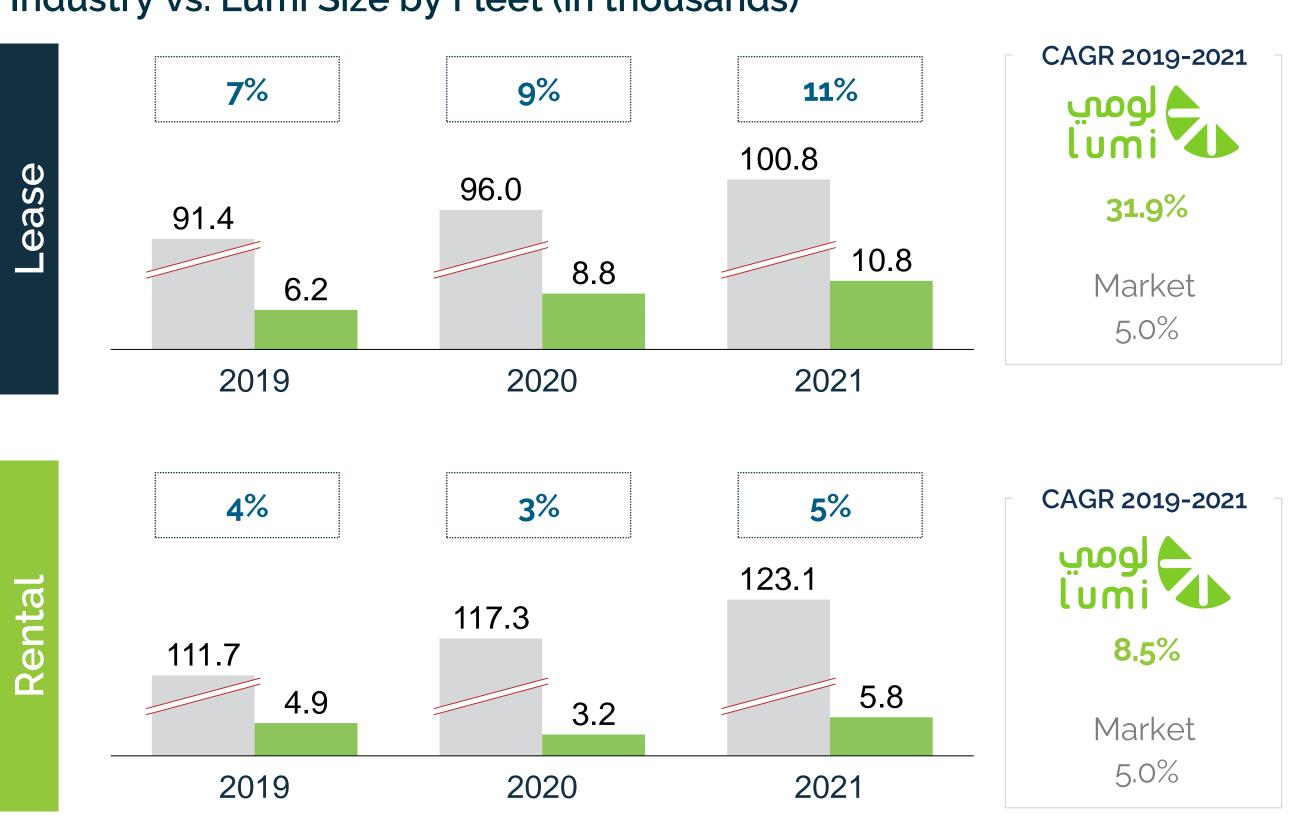
Trading commencement to be announced on Tadawul's website



# Despite COVID-19 disruptions, Lumi has outpaced market growth and is poised to capture additional market share in a large and expanding sector

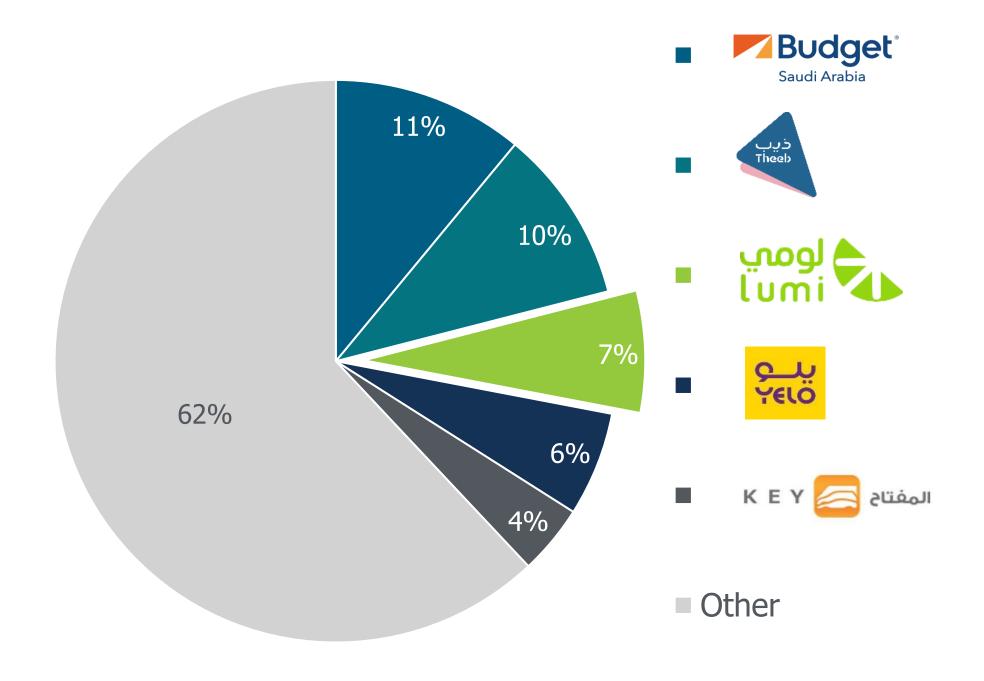
# Industry vs. Lumi Size by Fleet (in thousands)

Market Fleet Size Lumi Fleet Size



**Market Share** 

## Market Share by Fleet in 2021 (%)

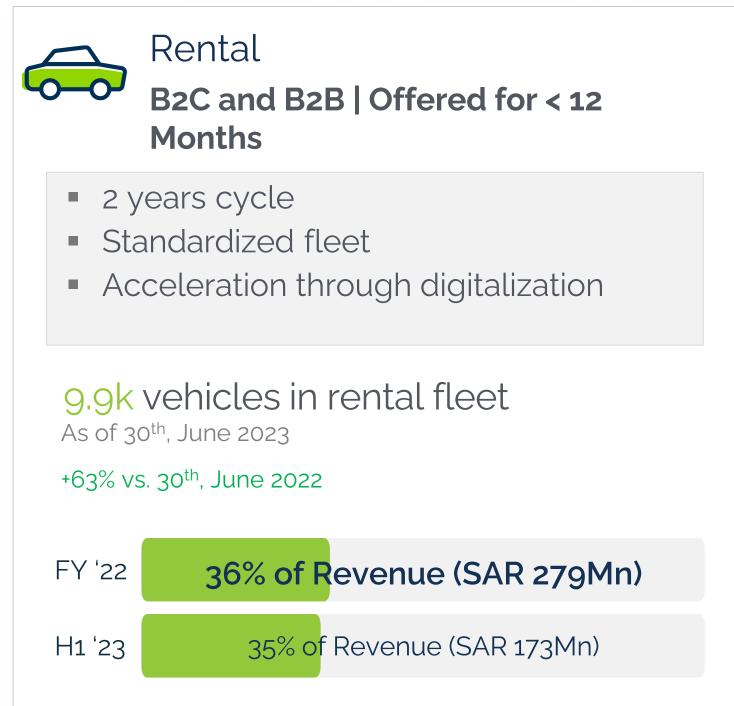


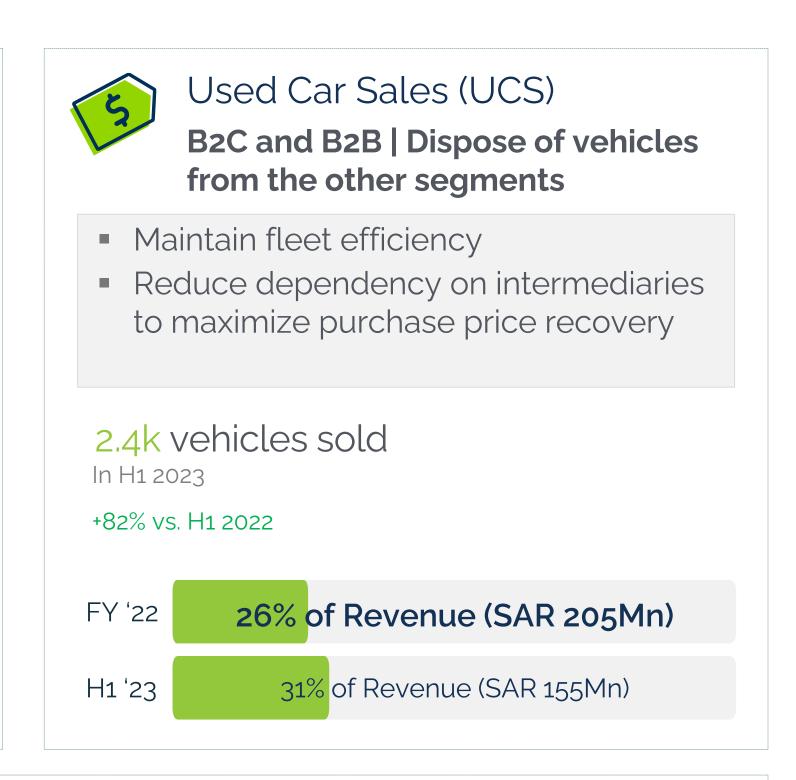
Lumi's rapid growth pace will position it at the top of the sector by the end of 2023

Source: Market study by Arthur D. Little, Saudi Arabia

# Lumi is structured into three business lines built on powerful and scalable operational infrastructure







Overall 26k vehicles in fleet | 3 in-house vehicle maintenance centers | 25 mobile workshops | 70 third-party repair centers | 650+ maintenance points | Roadside assistance | 36 rental branches

Shared infrastructure for economies of scale | Bargaining power with automotive dealerships | Robust maintenance network | Digital channels

# Continuously investing in digital and workshop infrastructure to deliver unmatched customer convenience

## **Lumi's Digital Transformation**

Focused on digitalization across its business units to save time & energy



#### Mobile Application for Online Bookings

- Easy 4-step booking process.
- Convenient online payments.
- Document upload for speedy pick-up.



### Lease Portal for Client Management

- Portal for maintenance and servicing requests.
- Full visibility and timely notifications.
- Service tracking with data-driven solutions.
- Access to fleet data, reports, and documents.



### Used Car Sales Bidding Platform

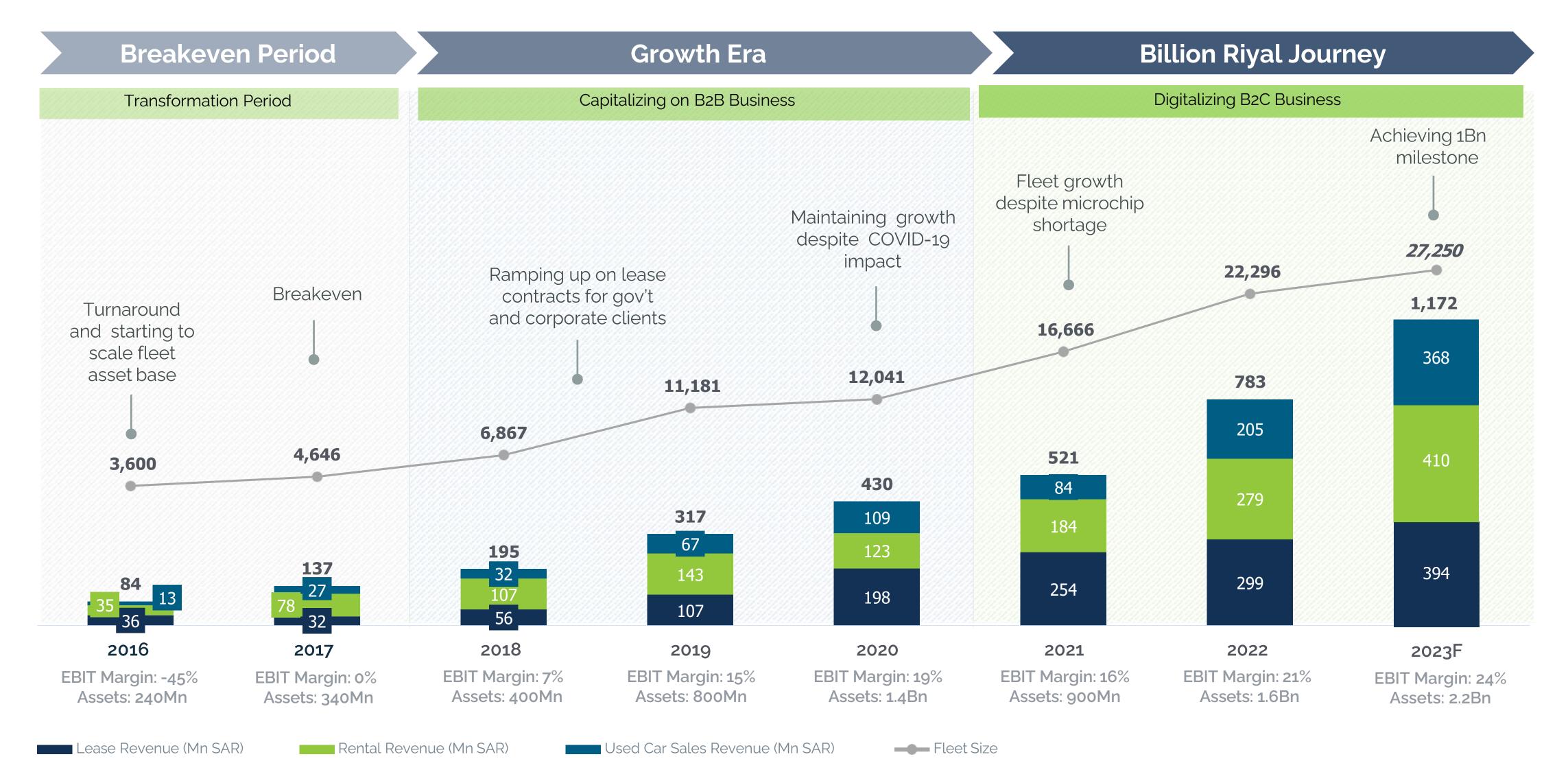
- User-Friendly Selection and Bidding Process.
- Efficient Backend Operations.
- B2C car sales application in planning.

## **Lumi's Workshop Ecosystem**

Kingdom-wide coverage for vehicle maintenance excellence



# From breakeven towards market leadership within less than a decade, Lumi has exhibited exceptional growth in the Car Rental industry

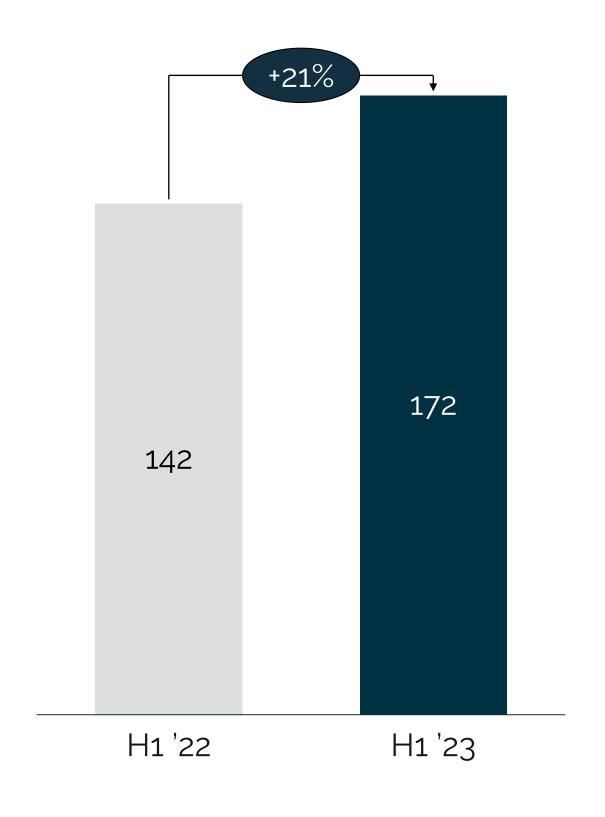


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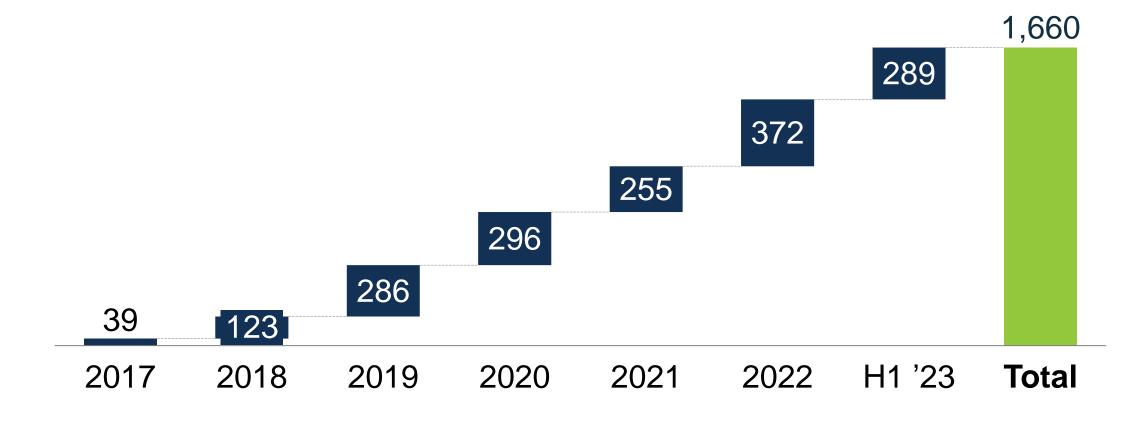


# Lease is driven by a growing pipeline of future revenue and fleet growth through agreements with corporate & government clients

#### Lease Revenue (SAR Mn)



#### Cumulative Contract Value (SAR Mn)



Securing increasingly larger corporate & government lease contracts, generating ~SAR 1.7Bn in cumulative contract value over the period

Lumi has recently been awarded significant contracts with high-profile clients:



Two contracts with a total of 3,003 leased vehicles worth SAR 471Mn



Note: Cumulative contract value for H1 '23 excludes vehicles in delivery, therefore, above-mentioned contracts are excluded until activated



# Lease offers comprehensive services throughout the lease period ensuring retention of clients and a high bid win rate

# Leasing solutions tailored to corporate and government client needs



Fleet customization to accommodate specific vehicle additions or accessories



Comprehensive maintenance through inhouse workshops and outsourced parties



Comprehensive insurance and accident management



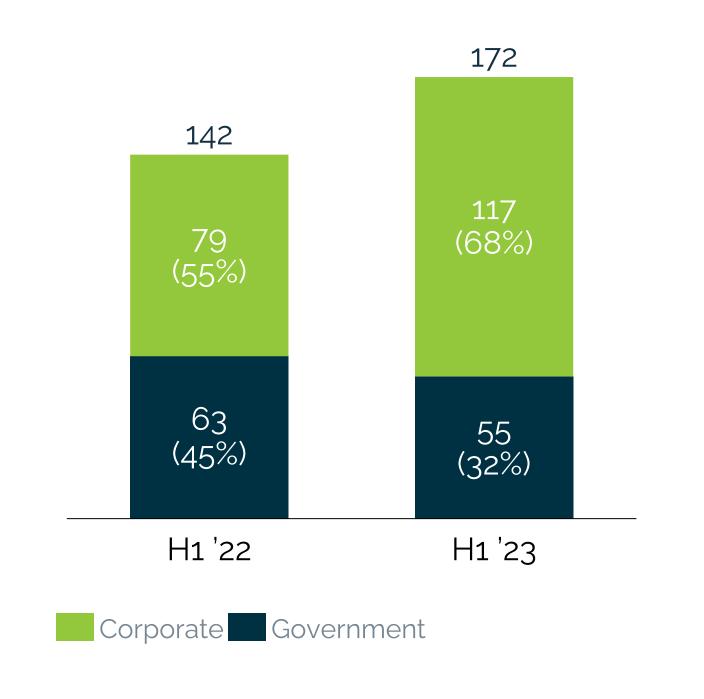
Fleet replacement based on contract terms with client



Lease management portal for oversight of fleet and to digitize lease experience

# Maintained a growing client base with majority of revenue contribution from corporate sector

Lease Revenue by Client Type (SAR Mn)



## **Customer Retention Rate (%)**

% of incremental and renewed vehicles from existing corporate customers compared to total number of expiring corporate leasing vehicles

As of H1 2023 vs. 95% in H1 2022

#### **Government Bid Win Rate (%)**



89%

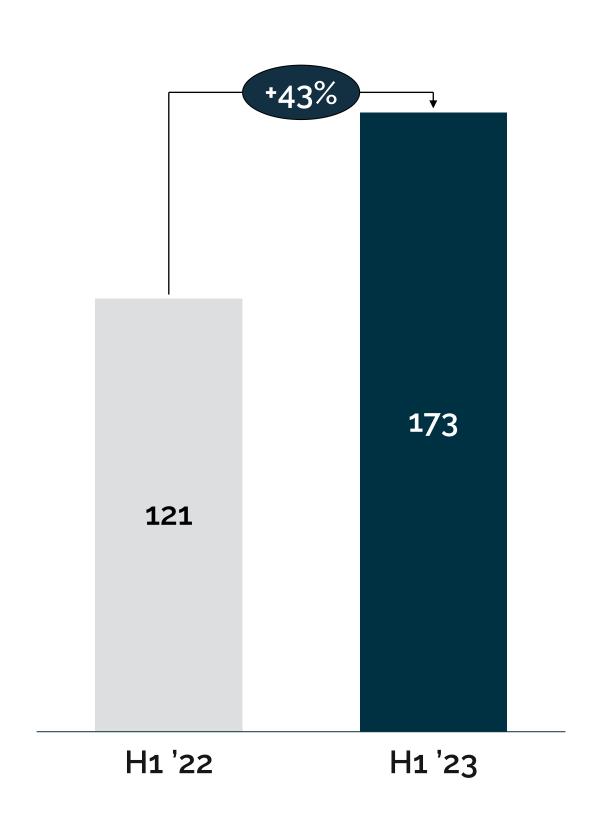
% of vehicles awarded to Lumi of the total no. of vehicles included in announced government tenders

As of H1 2023 vs. 16% in H1 2022

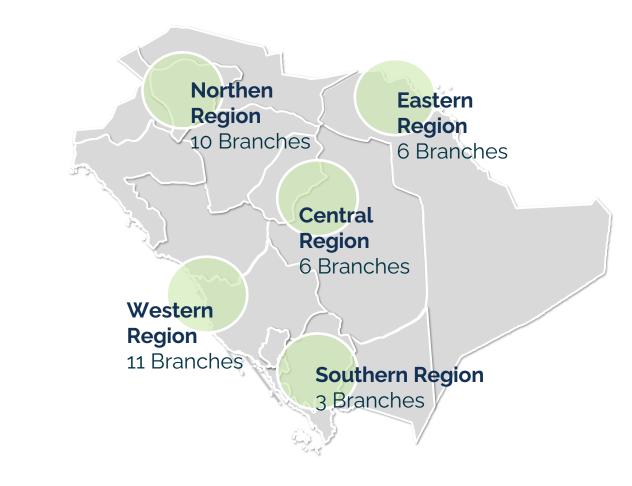


# Rental business driven by an extensive branch network across the Kingdom and supported by digital channels

Rental Revenue (SAR Mn)

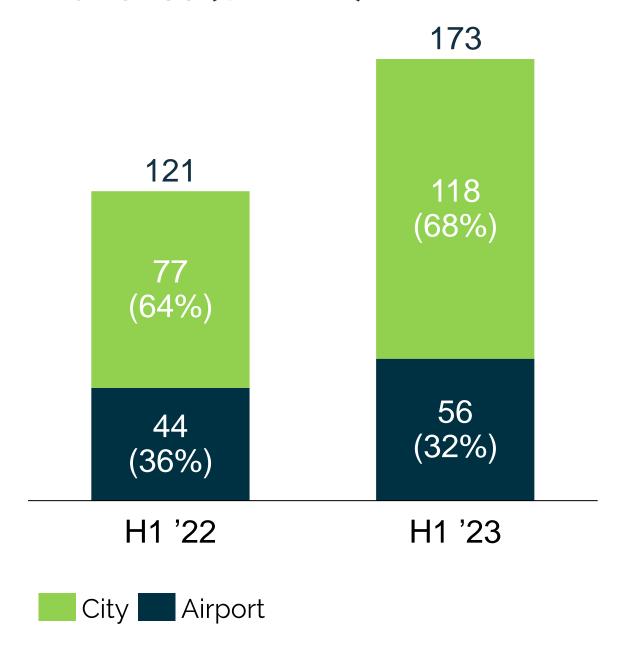


Network of 36 rental branches across the Kingdom





Rental Revenue by Airport vs. City Branches (SAR Mn)



Multiple channels to streamline the customer journey and optimize rental fleet utilization



Mobile App



Website



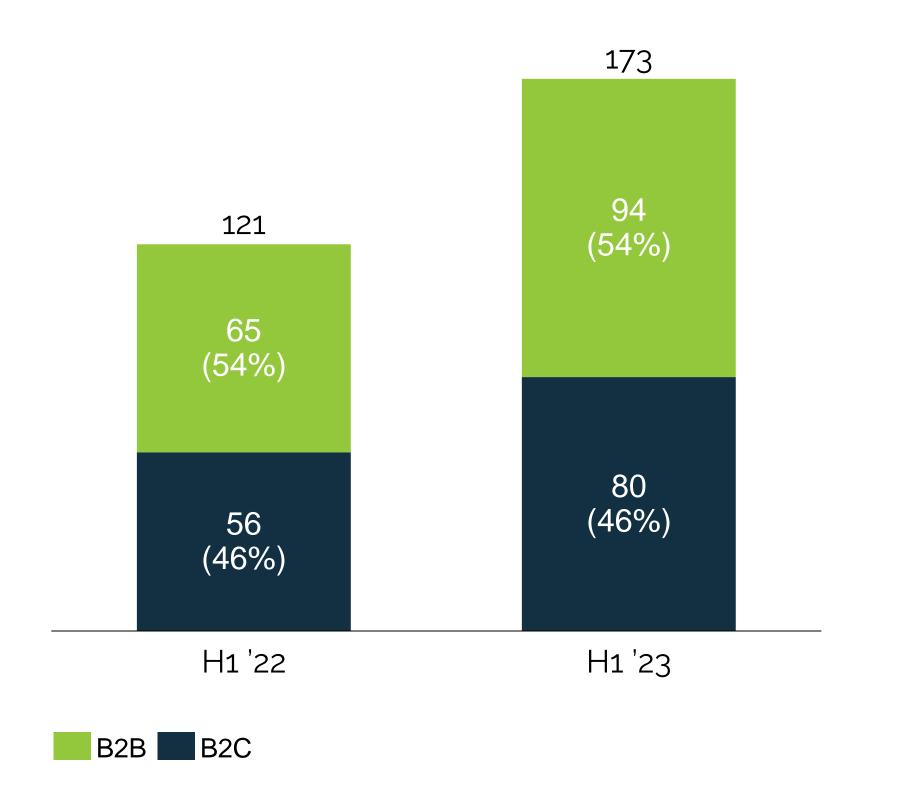


Call Center WhatsApp

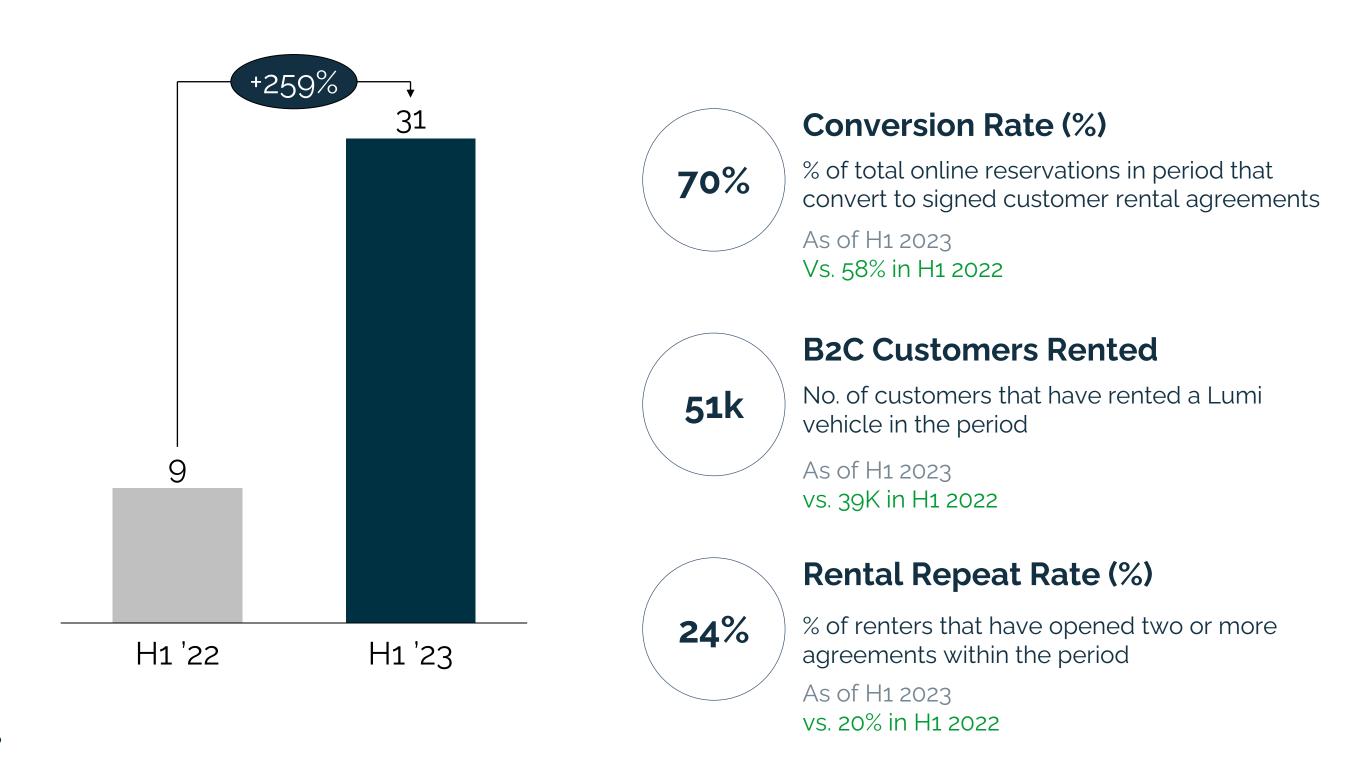


# Steady contribution from the B2C rental segment with significant growth in digital B2C as conversion rates remain high

### Rental Revenue Contribution by B2B vs. B2C (SAR Mn)



## Rental Revenue for B2C via Digital Channels (SAR Mn)





# Rental is capitalizing on event business to maximize revenue while differentiating Lumi from peers

Lumi provides end-to-end land transportation services for several key events, offering chauffeured transport with high-end vehicle types



FIFA World Cup
250+ Luxury Vehicles



Saudi Cup 300+ SUV & Luxury Vehicles



Red Sea Film Festival
80+ Luxury Vehicles



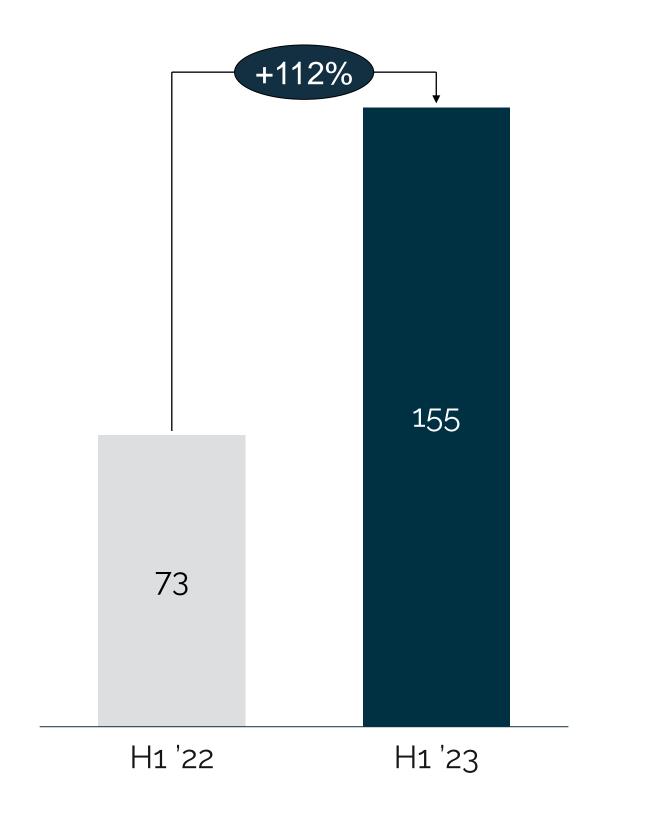
Formula 1 Jeddah

110+ Luxury Vehicles



# Ensured effective fleet turnover through varied disposal channels while achieving competitive purchase price recovery

Used Car Sales Revenue (SAR Mn)



Vehicles are sold through private bids & car showrooms



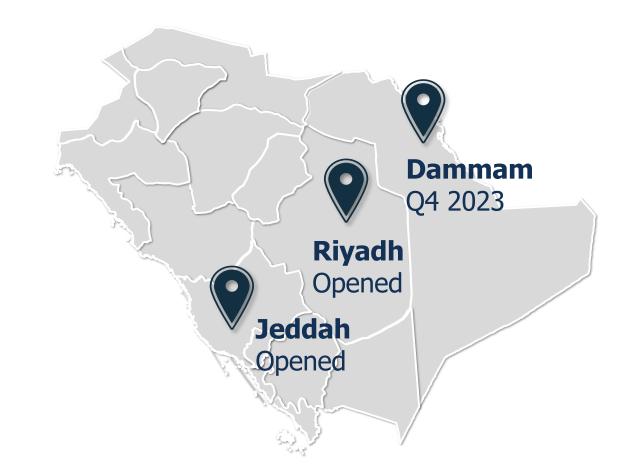


**Private Bids** 

Car Showrooms

## Disposal policy followed

- 2 years in rental segment
- 3 4 years in leasing segment



Efficient vehicle disposal is supported by well-maintained, young and attractive car types



Total Vehicles Sold H1 '22 H1 '23

1,267 2,353



Purchase Price Recovery

-

B<sub>2</sub>B

74% 83%

B<sub>2</sub>C



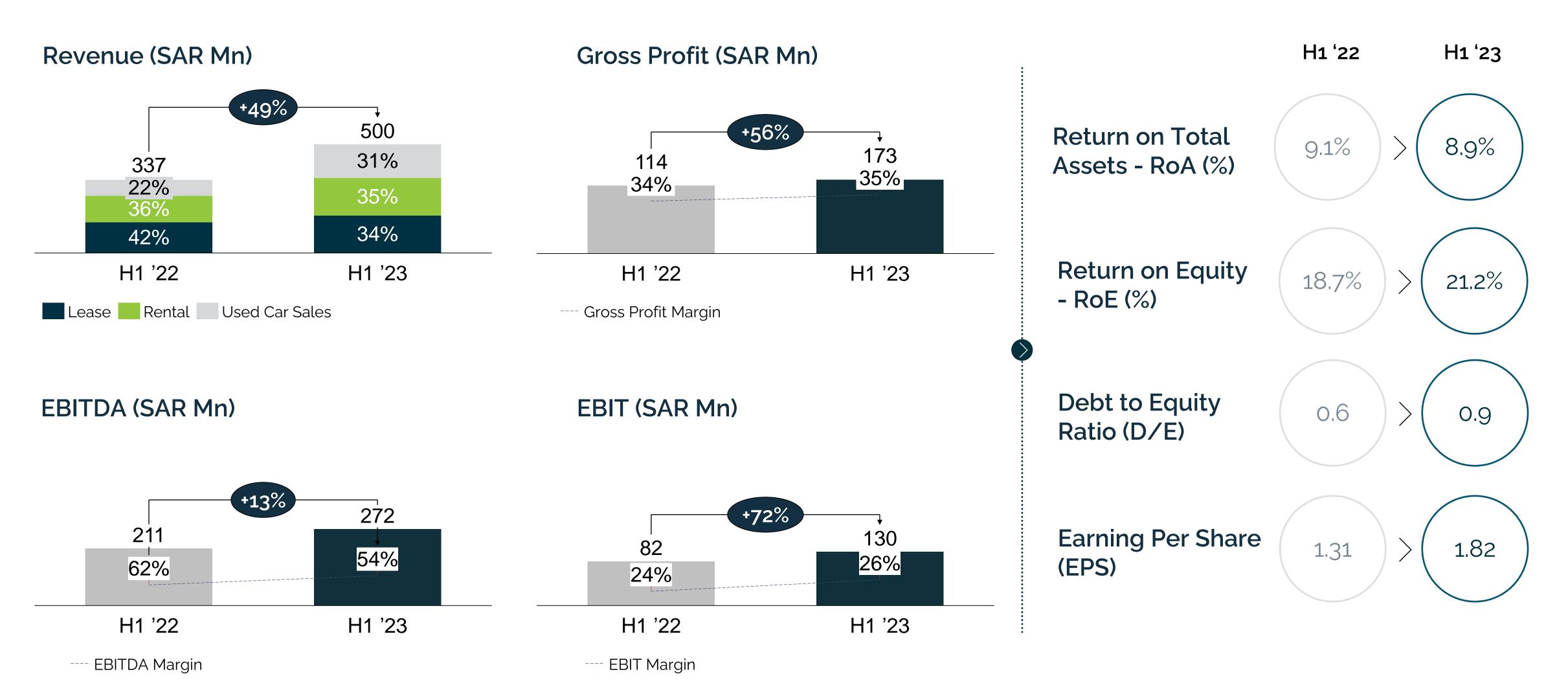
Average Vehicle Age

As of H1 2023

As of H1 2023

**37 Months** 

# Compelling financial profile with robust and sustainable growth based on a flexible capital structure





Part of Seera Group

Key Segments – Travel Platform

Muzzammil Ahussain

CEO of Almosafer



# Almosafer is a fully-fledged travel platform serving tourism flows across the Saudi travel ecosystem





#### **Consumer Travel**

B2C | Leisure & Religious | Outbound & Domestic | KSA, UAE, Kuwait & others

 Leading omnichannel and digitallydriven consumer travel brand in the Middle East offering holistic experiences to customers

620k+ Active customers<sup>1</sup> 3.2Mn+ Active monthly users 52Mn+ Online sessions

All values as of H1 2023

62% of NBV (SAR 2.3Bn)



#### **Business Travel**

B2B | Business | Outbound & Domestic | KSA

Trusted B2B & B2G corporate travel management service provider for high-profile government entities & corporates









Corporate & Government clients

32% of NBV (SAR 1.2Bn)



### **Destination Management**

B2B | Leisure & MICE | Inbound & Domestic | KSA

Leading destination management company connecting agents globally to the Kingdom providing E2E in-destination experiences







**Top Source Markets** 

4% of NBV (SAR 136Mn)















Top Source Markets

2% of NBV (SAR 69Mn)



#### Hajj & Umrah

B2B | Religious | Inbound | KSA

Religious tourism operator simplifying sourcing and elevating pilgrimage experiences for agents in key source markets









 Partnered with Klook to build an activities & tours marketplace for the Kingdom

Note: Distribution segment is being incubated under the Destination Management business line separate reporting to commence in 2024.

**Online Distribution** 

B2B | Leisure & Others | Inbound |

Global

international agents to access

locally sourced inventory: hotels,

API-driven distribution for

flights, activities, etc.

6 of H1 2023 NBV

# Businesses are integrated, built on unified sourcing, data and technology infrastructure matching travel supply and demand





#### **Consumer Travel**

B2C | Leisure & Religious | Outbound & Domestic | KSA, UAE, Kuwait & others



#### **Business Travel**

B2B | Business | Outbound & Domestic | KSA



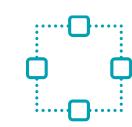
### **Destination Management**

B2B | Leisure & MICE | Inbound & Domestic | KSA



### Hajj & Umrah

B2B | Religious | Inbound | KSA



#### **Online Distribution**

B2B | Leisure & Others | Inbound | Global

Unified sourcing & distribution | Bargaining power and exclusive partnerships | Largest travel partner for top 10 regional carriers from KSA | +1 million hotels | 26 Global Chains | +18k hotels with direct connectivity in managed markets

Shared data infrastructure for market intelligence, customer insights and demand aggregation

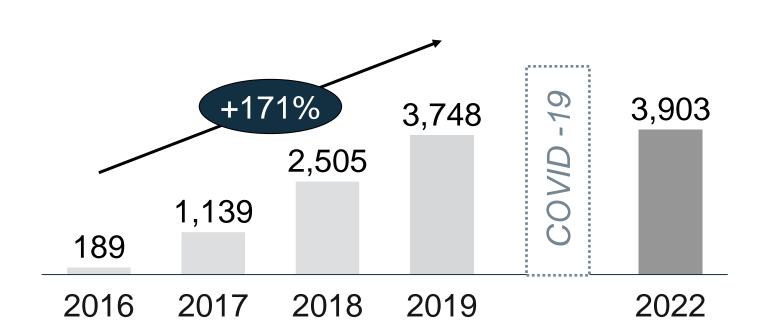
Highly performant technology platform to enable scale and connectivity with suppliers

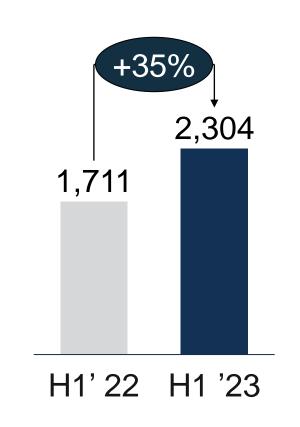
Local teams for personalized experiences | Proprietary Arabic content for localized product descriptions, reviews, images, etc.



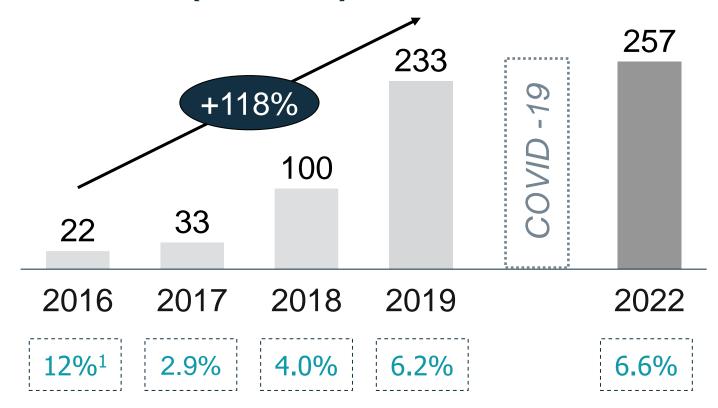
# From triple-digit growth to recovery post COVID-19, positioned as the leading omnichannel, digitally-driven travel brand in the Kingdom

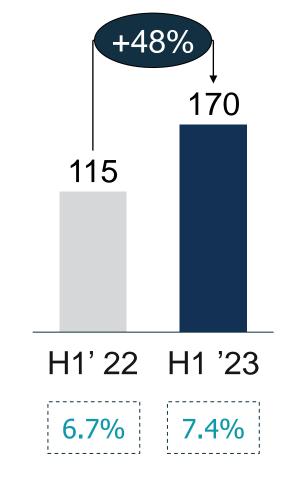
## Net Booking Value - NBV (SAR Mn)



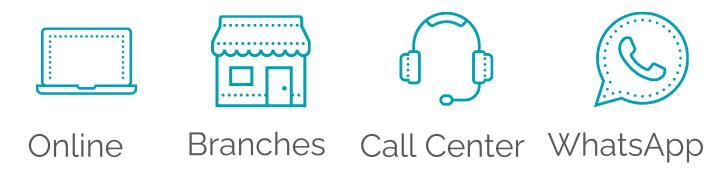


# Revenue (SAR Mn)





### Sales Channels





**38 retail branches** across KSA, in addition to presence in the prominent Avenues Mall of Kuwait

## **Localized Offerings**



Almosafer's Chalet+ C2C alternative accommodation platform with properties across KSA



Almosafer Concierge Service line to provide personalized luxury travel offerings

Revenue as % of NBV

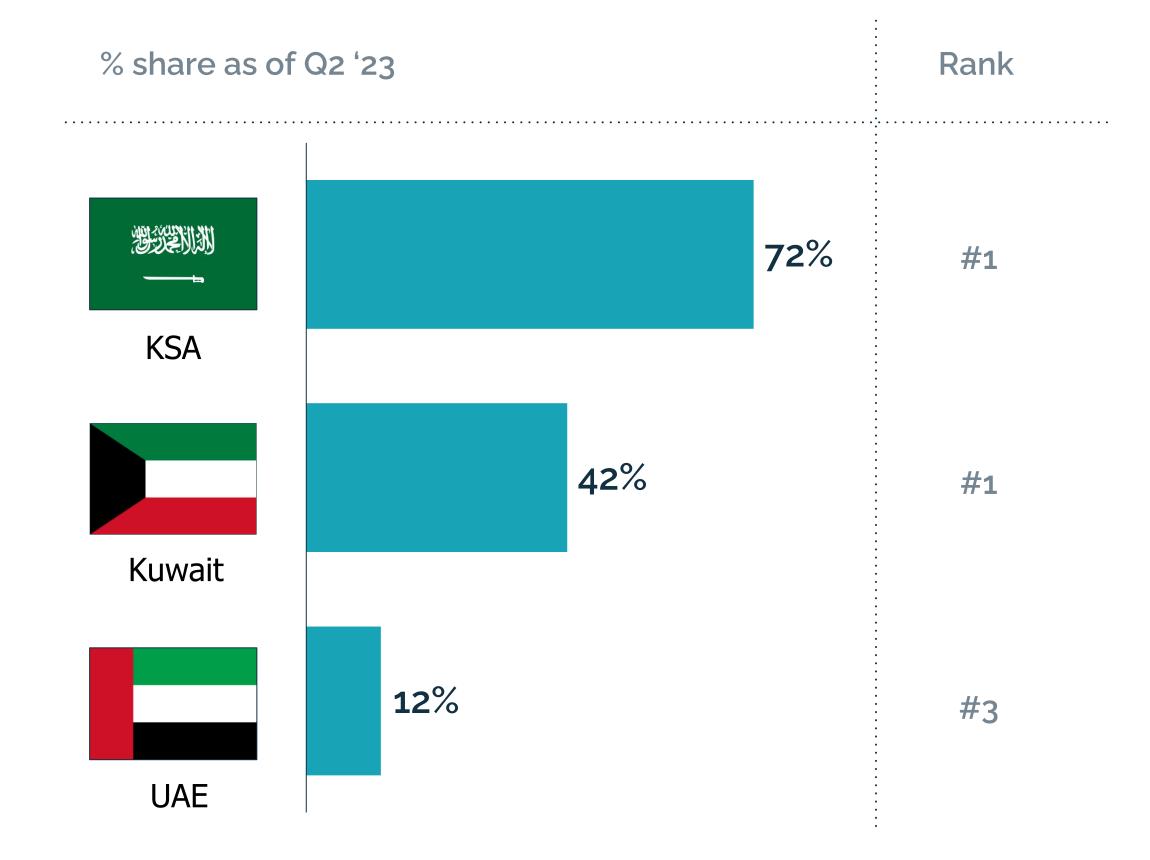
1. Major sales focus and contribution from hotel bookings



# Consumer Travel operates across the region and has dominated the OTA flight segment in key GCC markets

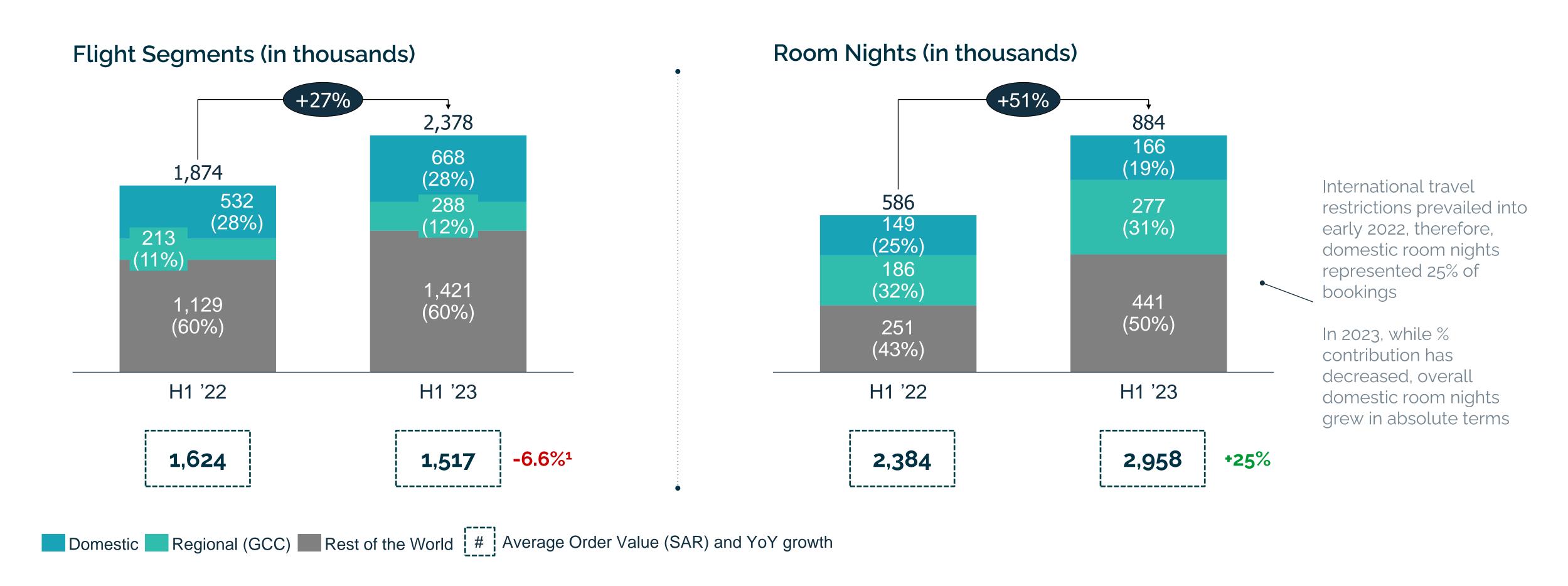
# **Market Presence KUWAIT** BAHRAIN QATAR **OMAN SAUDI ARABIA**

## Online Travel Agent (OTA) Flight Market Share (%)





# Deeply rooted foothold in Saudi domestic and regional travel & hotel stays, and contributing significantly to global outbound traffic



Note on Flight Segments: Domestic – origin & destination country is Saudi Arabia; Regional (GCC) – origin & destination Country in Saudi Arabia, United Arab Emirates, Qatar, Oman, Bahrain and Kuwait excluding Saudi Domestic; Rest of the World – All others excluding Saudi Domestic and GCC



# Growing organic engagement and retention drives the scale required to deliver long-term competitive advantage and profitability

# Searches on Platform (# of searches)



Q2 **'23** 

Q2 **\**22

## **Unpaid Share (%)**

% of GBV from direct channels or organic traffic

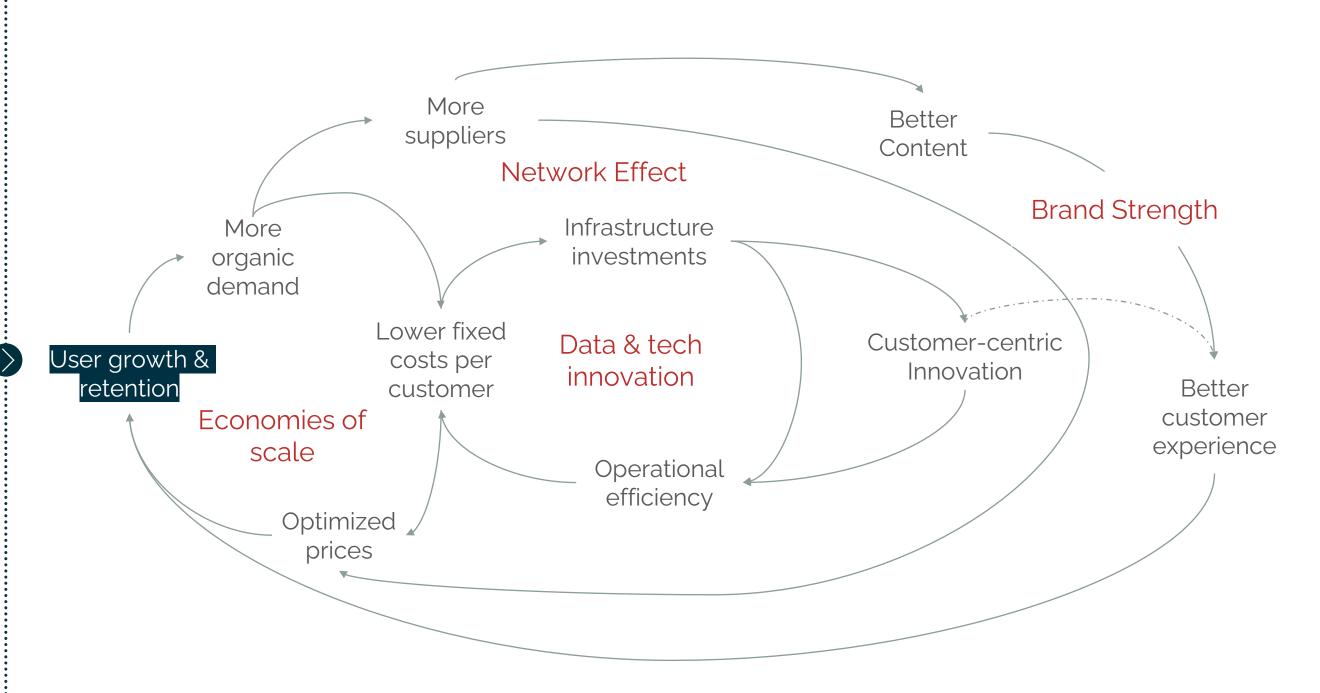


#### **Retention Rate (%)**

Avg. retention rate for period based on 12 month rolling window



User engagement & retention drive scale within Almosafer, generating self-sustaining flywheels running in parallel

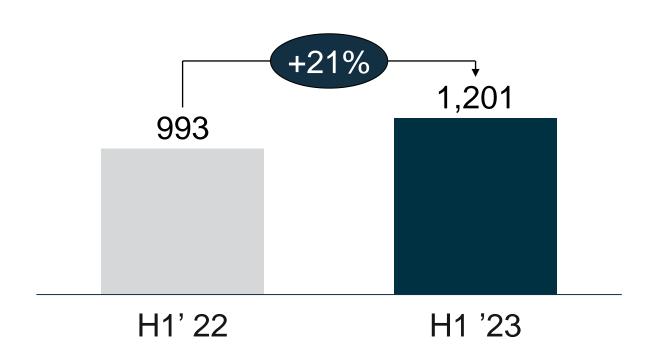


These flywheels create a moat for the business to deliver long-term competitive advantage and profitability

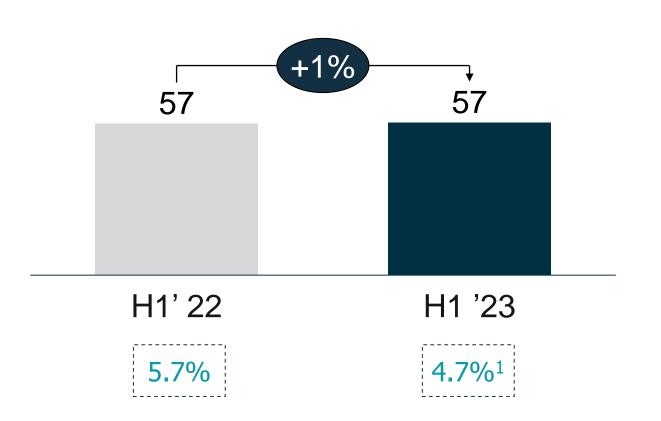


# Steady growth in corporate travel business sustained by a sticky client portfolio that increasingly adopts Almosafer's travel mgmt. portal

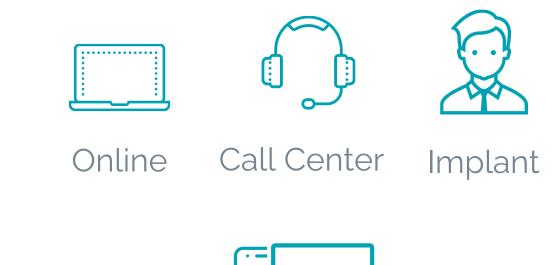
### Net Booking Value - NBV (SAR Mn)



### Revenue (SAR Mn)



### Sales channels



Digital travel management portal to streamline booking experience and ensure travel policy compliance

• • • • • • • •



One-stop-shop for E2E travel management services including charter flights and group bookings

# **307k**

#### **Business Trips Managed (# of trips)**

No. of business trips booked for clients

As of H1 2023



#### **Customer Retention Rate (%)**

% of credit-based clients with active accounts based on 12 month rolling window

As of H1 2023



### Client Adoption of Portal (%)

% of clients onboarded to travel management portal

As of Q2 2023



### **Bookings via Self-service Portal (%)**

% of flight or hotel bookings through online portal

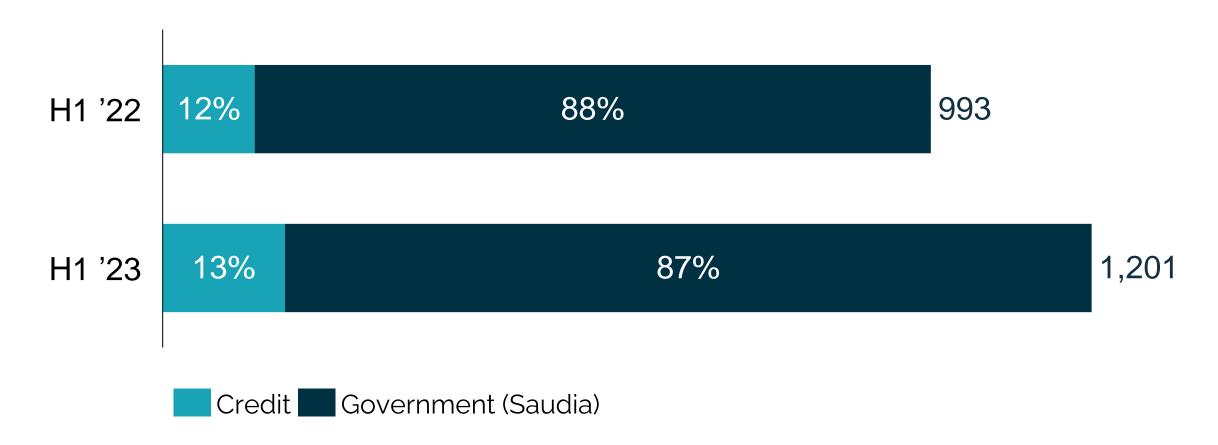
As of Q2 2023

Revenue as % of NBV



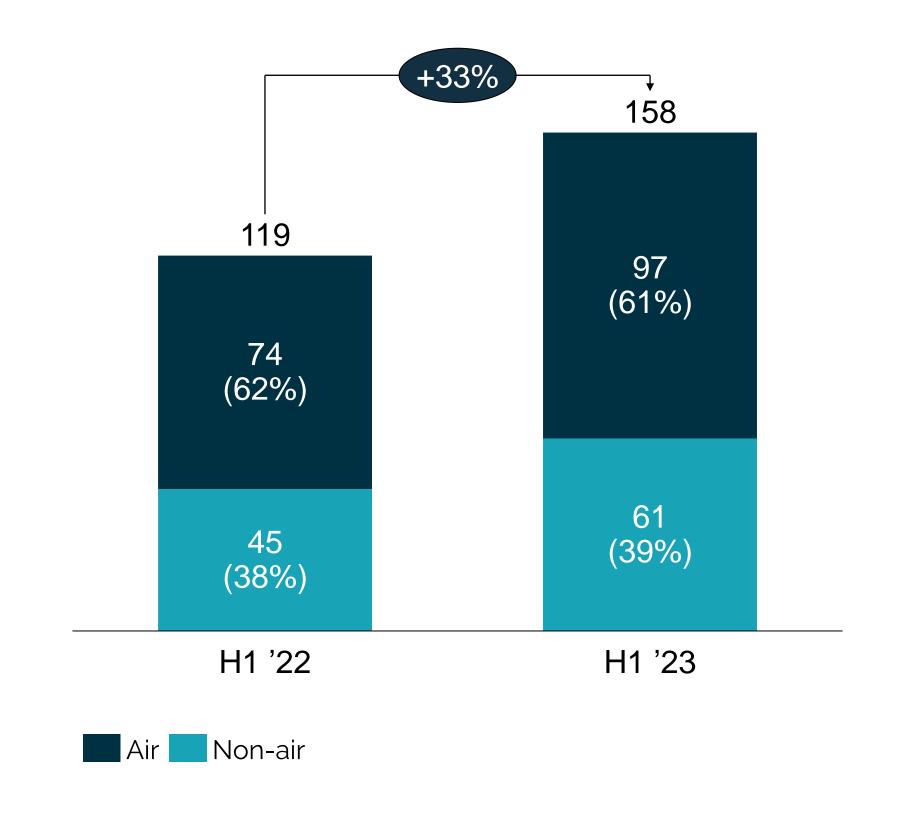
# Business Travel is mainly driven by government air travel and a growing corporate segment with a sizable non-air contribution

## NBV by Government (Saudia) vs. Credit Clients (SAR Mn)



- Government flight sales on Saudia Airlines are invoiced to Saudia for the state-owned airline to make commission payments to Almosafer Business directly
- Each government entity settles accounts for net costs of flight bookings on Saudia Airlines independently
- Credit sales are mainly from private sector companies and non-air bookings of government entities

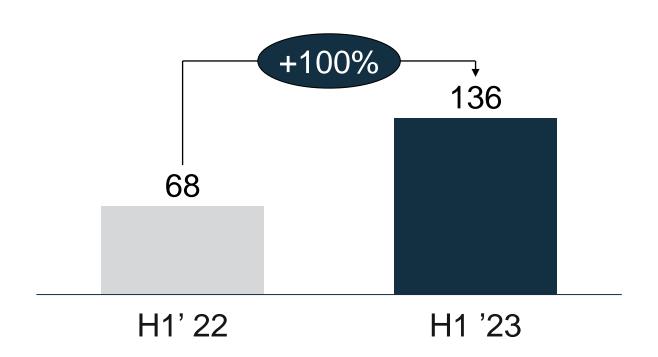
# NBV of Credit Clients by Air vs. Non-air (SAR Mn)



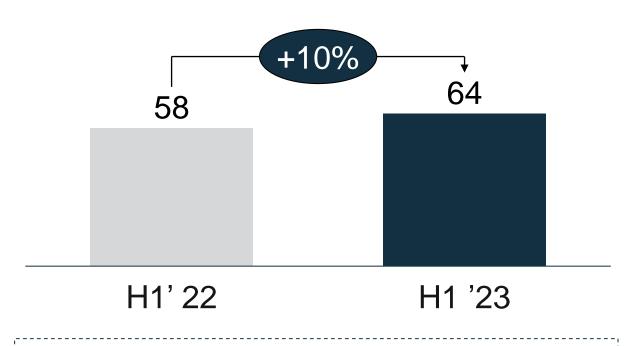


# A growing business catering to inbound tourism experiences and travel logistics for key regional events

### Net Booking Value - NBV (SAR Mn)



# Revenue (SAR Mn)



Note: Revenue assessed is a combination of agent (online distribution sales) and principal (mostly package-based bookings) recognition.

### **Discover Saudi Solutions**



#### Inbound Travel

Enabling tour operators & agents to access high-quality, rich and local experiences in Saudi Arabia



#### MICE

Providing services & travel logistics for events & projects of all scales and experiences beyond events



### Tour Operating

Extensive network of local tour operators & hospitality partners, and highly trained tour guides

# **Previously Supported Events**









Rally Dakar

Formula - E

Extreme - E

2022 FIFA World Cup









Junior League Sports Tournaments Al-Ula's 'Winter at Tantora' festival Financial Sector Global Conference

FII Conference









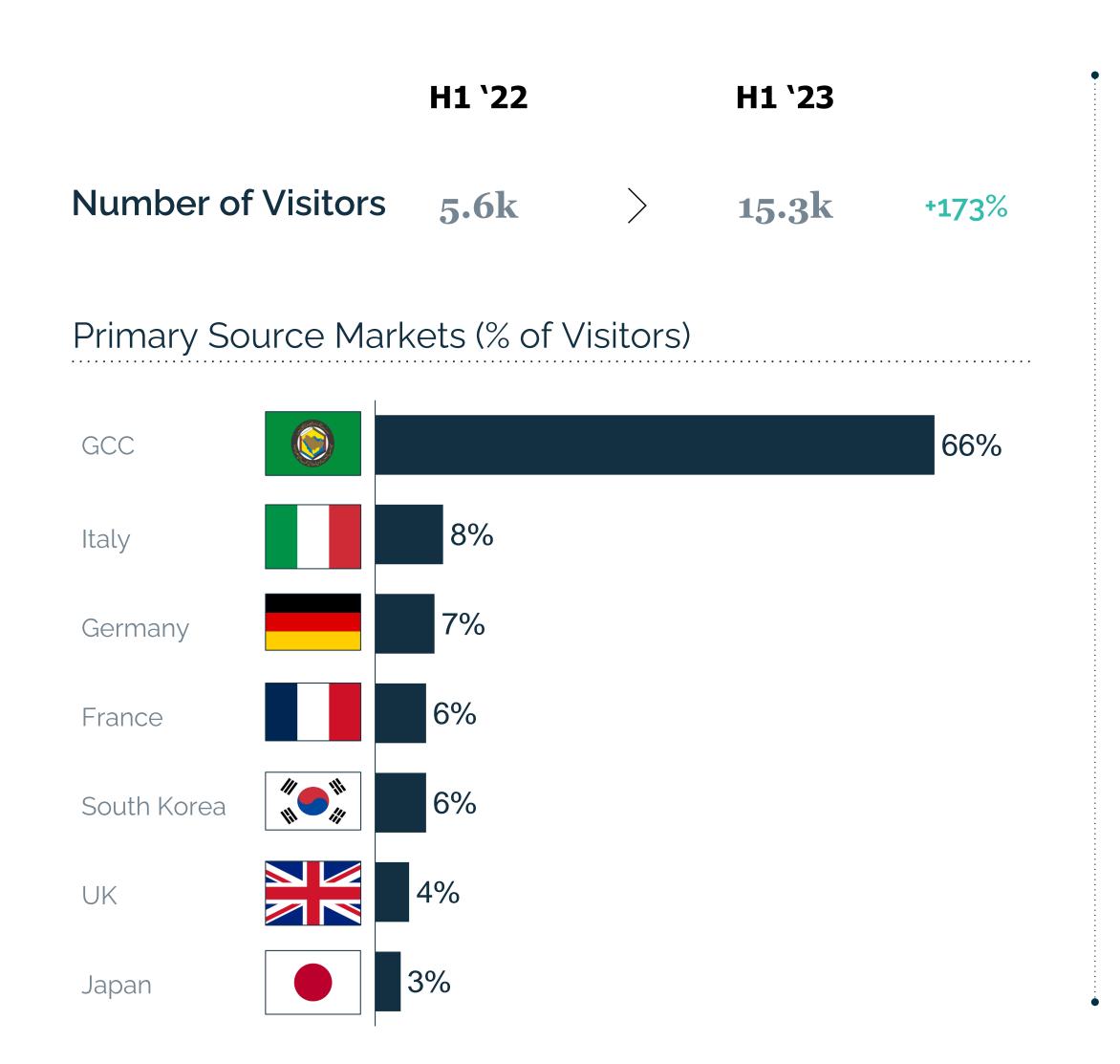
Fund of Funds
Conference

Future Minerals Forum Saudi Cup

World Defense Show



# Increasing inbound visits managed from GCC and international source markets with a high length of stay and package value







Average Order Value of a Package

**SAR 11.6k** As of H1 2023

+96% vs. H1 2022



As of H1 2023



Number of Tourists Served via Tour Operations

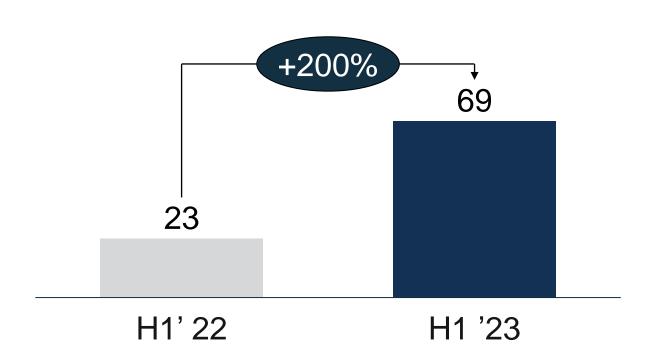
**6.3k** As of H1 2023

Partnering with the Saudi Tourism Authority and giga-projects to support product distribution, on-ground operations and experience management

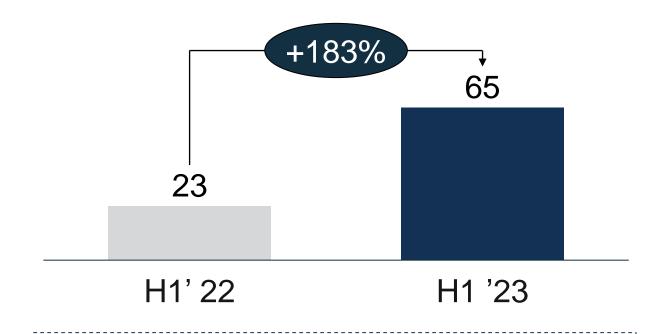


# Adopted a B2B wholesale tour operator model to simplify sourcing for agents while managing the on-ground pilgrim experience

### Net Booking Value - NBV (SAR Mn)



#### Revenue (SAR Mn)



Note: Revenue is assessed as principal recognition (mostly package-based bookings).

- Committing to hotel inventory for higher margins and access to limited (i.e. peak time) inventory
- Distribution to agents, customers rely on local relationships i.e. word-of-mouth & low repeat rates
- Dedicated on-ground teams to assist pilgrim travelers on behalf of agents
- Licensed Maqam and Nusuk service provider, offering agents a dedicated B2B digital portal



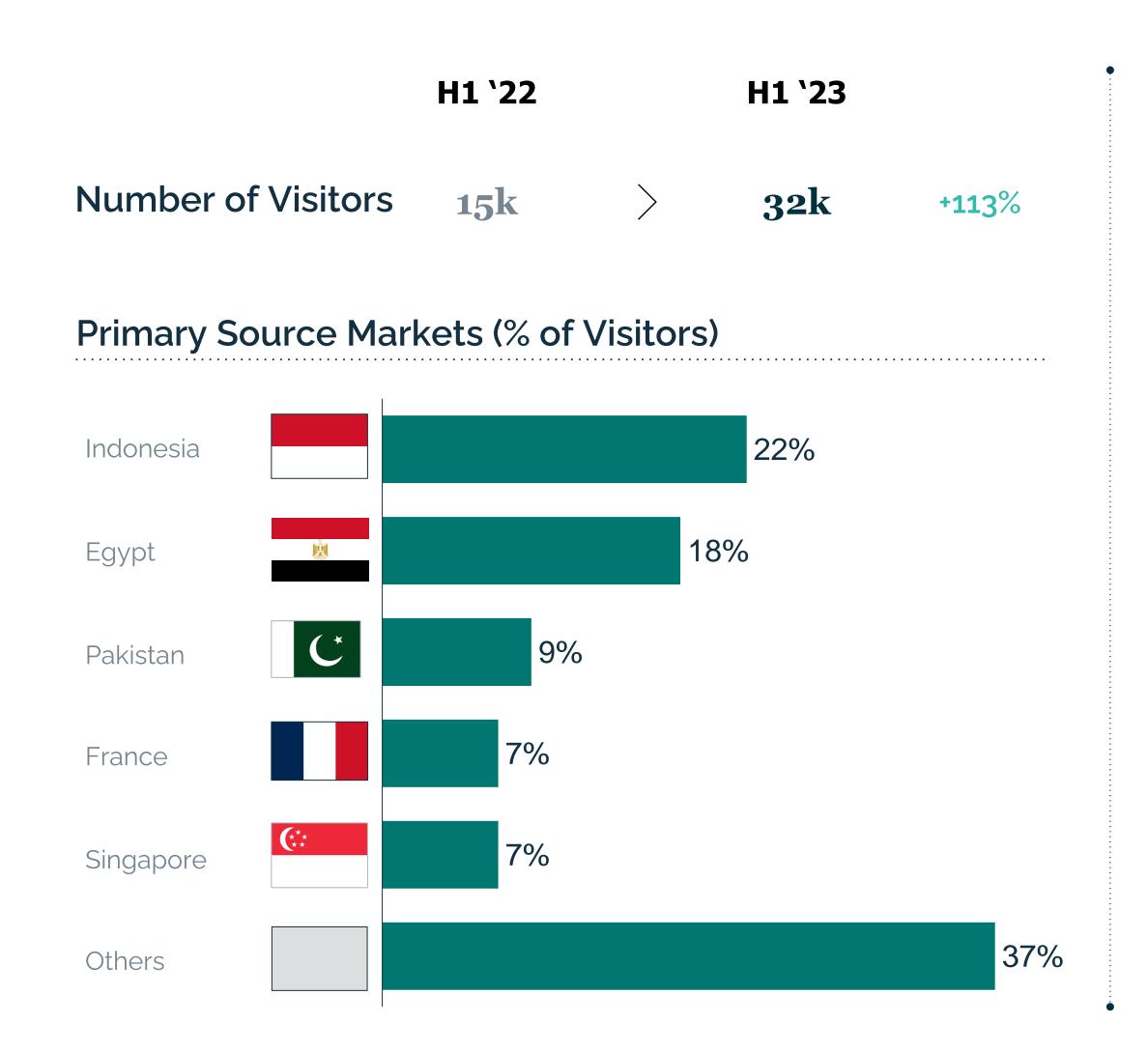


### Wholesale Tour Operator model





# Mawasim experienced significant recovery post closure of Umrah and eased visa regulations alongside emerging interest from new markets





Average Length of Stay

**4.5 nights** As of H1 2023



Average Order Value of a Package

**SAR 4.4k** As of H1 2023



Number of B2B Partners

**193 partners** As of H1 2023



**Number of Room Nights** 

**57.K nights** As of H1 2023

+147% vs. H1 2022

Metrics only partially include Hajj component, season overflowed into July and remaining will be recorded in Q3 2023 results



# After the introduction of the B2C Hajj model, Mawasim plans to capture a large pipeline of Hajj pilgrims in 2024



Nusuk Hajj is the only platform approved by the Ministry of Hajj & Umrah to sell B2C Hajj packages

The platform will target 65,000 pilgrims from Europe, the Americas, Australia and New Zealand in 2024



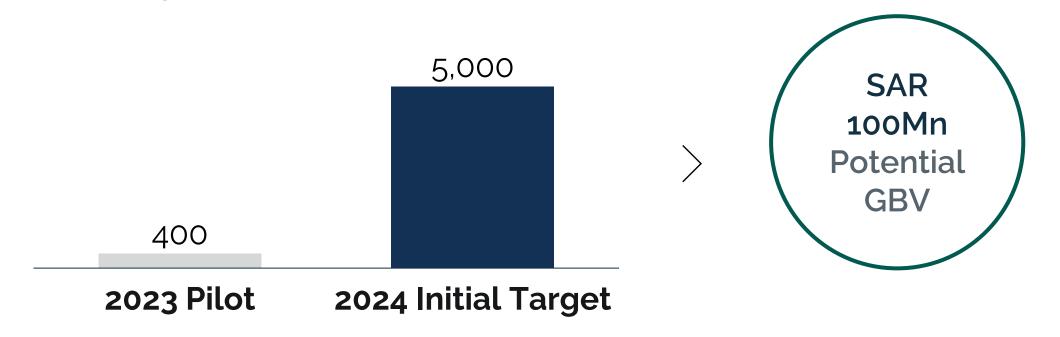
B2C Hajj was introduced through Nusuk Platform to streamline Hajj journey and provide all-inclusive packages for pilgrims:

- Flights
- Accommodation
- Transport
- Hajj Operation
- Secured Payment
- Document Validation

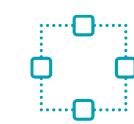
Countries included in B2C Hajj

Mawasim is **one of 10 companies** in the Kingdom to be licensed for B2C Hajj and will allow the business **to serve up to 10,000 Hajj pilgrims** in the next Hajj season in 2024

### No. of Pilgrims (#)



Having successfully piloted B2C Hajj with 400 pilgrims in 2023 at a 10-12% GP margin, Mawasim will aim to scale up to an initial pipeline of 5,000 pilgrims in 2024 that would translate into potential GBV of SAR 100Mn



# Online distribution provides access to locally-sourced Saudi travel supply through API integrations with global travel partners



### Almosafer-Klook Partnership



and 60mn tickets sold across +400 destinations in 2019.

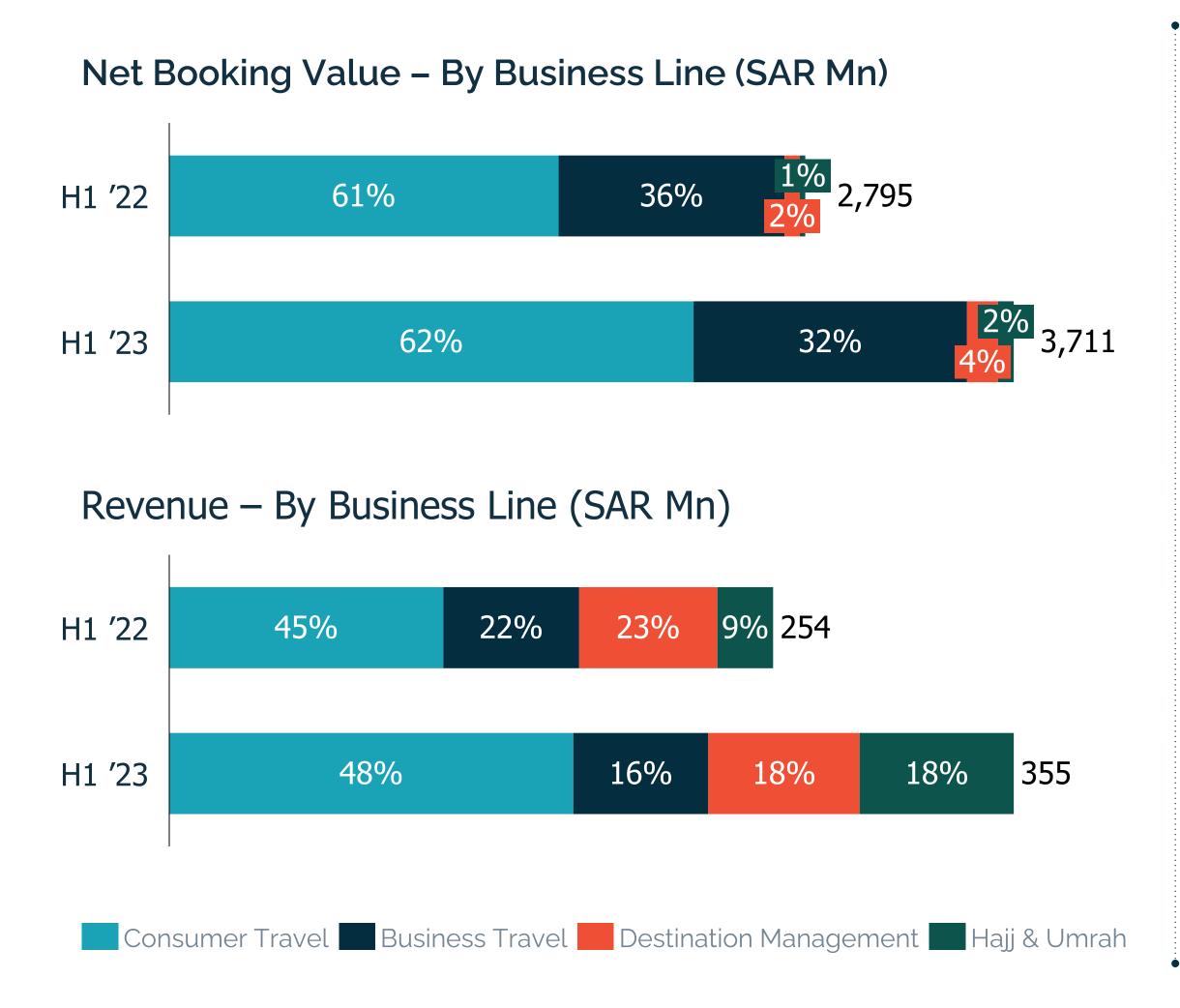


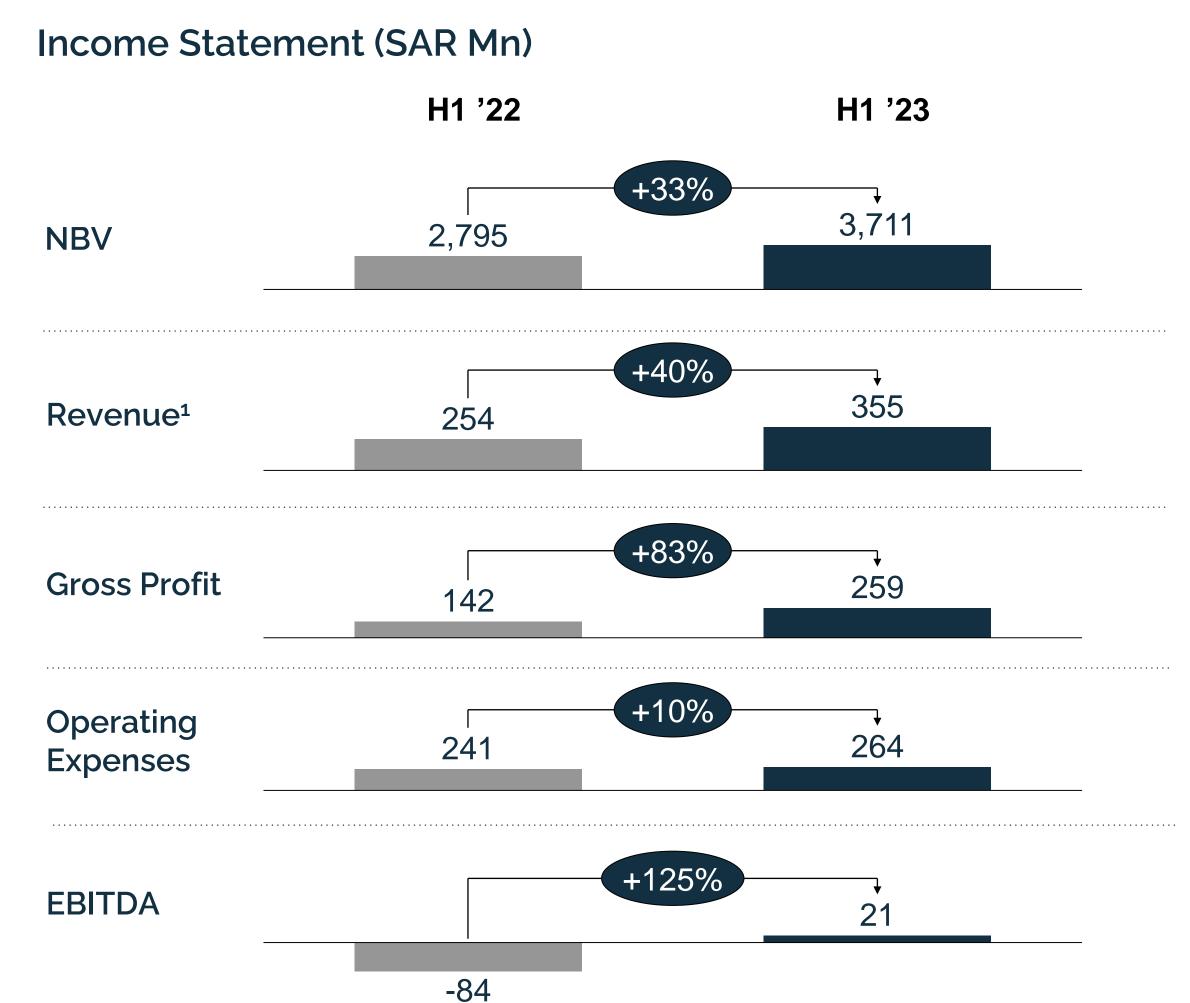
A world leading activities marketplace with USD 1bn topline

Almisafer To build an activities & tours marketplace for KSA, to capture supply

and 60mn tickets cold across 1400 destinations is core. астілітів 💸 🕷 астозя the Kingdom and enrich travelers' in-destination experiences.

# With scale-up in booking volume, posted EBITDA of SAR 21 million in H1 2023, showcasing the operating leverage built within the platform







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